

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 17th day of August 2019
C. G. No: 65/2019-20/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Suneel,
Nadiveedi Street,
Inamadugu (V),
Kovur (M),
Nellore Dt.

Complainant

AND

1. Assistant Executive Engineer/O/Inamadugu
2. Deputy Executive Engineer/O/Kovur
3. Executive Engineer/O/Nellore

Respondents

ORDER

1. Complainant presented a complaint stating that he is having domestic service connection No. 3221102000113 in Inamadugu (V). There is low voltage problem in the street where Pole No SS- 76 is existing. There are 12 houses in the street availing supply for Air Conditioning during night times. Hence requested to resolve the low voltage problem.
2. The respondent No.1 in his written submission has explained that the complainant's service wire is having so many joints and damaged and hence having low voltage problem. The consumers in the area are not having the low voltage problem. The complainant has brought the service wire and replaced old damaged wire with new one and thus the grievance has been resolved. The complainant in his letter dt:18.06.2019 has also confirmed about the redressal of his grievance.

DESPATCHED

DATE

20/8

C.G.No:65/2019-20/Nellore Circle


3. During the tele - conversation with the complainant by the Secretary/ Forum at 10.25. A.M on 13.08.2019 the complainant has expressed his satisfaction in resolving low voltage problem.
4. Since the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008** within 30 days from the date of receipt of this order.

This order is passed on this, the day of 17th August 2019.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.